



**Complaint data of Oaklane Capital Management LLP (Portfolio Manager)**

**SEBI Registration Number: INP000006624**

**Complaint details for the month ended: April 30, 2024**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending #	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	NA	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	NA	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	NA	Nil	Nil	NA
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>NA</b>	<b>Nil</b>	<b>Nil</b>	<b>NA</b>

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending #
1	April 2023	Nil	Nil	NA	Nil
2	May 2023	Nil	Nil	NA	Nil
3	June 2023	Nil	Nil	NA	Nil
4	July 2023	Nil	Nil	NA	Nil
5	August 2023	Nil	Nil	NA	Nil
6	September 2023	Nil	Nil	NA	Nil
7	October 2023	Nil	Nil	NA	Nil
8	November 2023	Nil	Nil	NA	Nil
9	December 2023	Nil	Nil	NA	Nil
10	January 2024	Nil	Nil	NA	Nil
11	February 2024	Nil	Nil	NA	Nil
12	March 2024	Nil	Nil	NA	Nil
13	April 2024	Nil	Nil	NA	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>NA</b>	<b>Nil</b>

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

### Trends of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-2019	NA*	NA	NA	NA
2	2019-2020	Nil	Nil	Nil	Nil
3	2020-2021	Nil	Nil	Nil	Nil
4	2021-2022	Nil	Nil	Nil	Nil
5	2022-2023	Nil	Nil	Nil	Nil
6	2023-2024	Nil	Nil	Nil	Nil
7	2024-2025@	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

\* Oaklane Capital Management LLP received its portfolio manager registration in April 2019.

\*\* Inclusive of complaints of previous years resolved in the current year

## Inclusive of complaints pending as on the last day of the year.

@ for the months of April 2024.

#### **Option for Investors to directly lodge complaint with the Portfolio Manager**

The Investors can lodge complaint directly with the Portfolio Manager by directly sending an email to [compliance@oaklanecapital.com](mailto:compliance@oaklanecapital.com) / [shalaka.juvekar@oaklanecapital.com](mailto:shalaka.juvekar@oaklanecapital.com)

#### **Option for Investors to directly lodge complaint with SCORES portal**

The Investors can lodge complaint directly with SCORES portal by accessing the portal through

<https://scores.sebi.gov.in/scores-hoeme>

#### **Options for Investors to lodge complaint on SMART ODR portal**

SMART ODR (Securities Market Approach for Resolution Through ODR Portal) has been established by the seven Market Infrastructure Institutions (MII) together with ODR institutions to help investors access efficient dispute resolution fully online.

SMART ODR portal can be accessed at <https://smartodr.in/login>