



**Complaint data of Oaklane Capital Management LLP (Portfolio Manager)**

**SEBI Registration Number: INP000006624**

**Complaint details for the month ended: January 31, 2025**

| Sr. No. | Received from           | Pending at the end of last month | Received   | Resolved* | Total Pending # | Pending complaints > 3 months | Average Resolution time^ (in days) |
|---------|-------------------------|----------------------------------|------------|-----------|-----------------|-------------------------------|------------------------------------|
| 1       | Directly from Investors | Nil                              | Nil        | NA        | Nil             | Nil                           | NA                                 |
| 2       | SEBI (SCORES)           | Nil                              | Nil        | NA        | Nil             | Nil                           | NA                                 |
| 3       | Other Sources (if any)  | Nil                              | Nil        | NA        | Nil             | Nil                           | NA                                 |
|         | <b>Grand Total</b>      | <b>Nil</b>                       | <b>Nil</b> | <b>NA</b> | <b>Nil</b>      | <b>Nil</b>                    | <b>NA</b>                          |

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

| Sr. No. | Month              | Carried forward from previous month | Received   | Resolved* | Pending #  |
|---------|--------------------|-------------------------------------|------------|-----------|------------|
| 1.      | January 2024       | Nil                                 | Nil        | NA        | Nil        |
| 2.      | February 2024      | Nil                                 | Nil        | NA        | Nil        |
| 3.      | March 2024         | Nil                                 | Nil        | NA        | Nil        |
| 4.      | April 2024         | Nil                                 | Nil        | NA        | Nil        |
| 5.      | May 2024           | Nil                                 | Nil        | NA        | Nil        |
| 6.      | June 2024          | Nil                                 | Nil        | NA        | Nil        |
| 7.      | July 2024          | Nil                                 | Nil        | NA        | Nil        |
| 8.      | August 2024        | Nil                                 | Nil        | NA        | Nil        |
| 9.      | September 2024     | Nil                                 | Nil        | NA        | Nil        |
| 10.     | October 2024       | Nil                                 | Nil        | NA        | Nil        |
| 11.     | November 2024      | Nil                                 | Nil        | NA        | Nil        |
| 12.     | December 2024      | Nil                                 | Nil        | NA        | Nil        |
| 13.     | January 2025       | Nil                                 | Nil        | NA        | Nil        |
|         | <b>Grand Total</b> | <b>Nil</b>                          | <b>Nil</b> | <b>NA</b> | <b>Nil</b> |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

### Trends of annual disposal of complaints

| Sr. No. | Year               | Carried forward from previous year | Received   | Resolved** | Pending##  |
|---------|--------------------|------------------------------------|------------|------------|------------|
| 1       | 2018-2019          | NA*                                | NA         | NA         | NA         |
| 2       | 2019-2020          | Nil                                | Nil        | Nil        | Nil        |
| 3       | 2020-2021          | Nil                                | Nil        | Nil        | Nil        |
| 4       | 2021-2022          | Nil                                | Nil        | Nil        | Nil        |
| 5       | 2022-2023          | Nil                                | Nil        | Nil        | Nil        |
| 6       | 2023-2024          | Nil                                | Nil        | Nil        | Nil        |
| 7       | 2024-2025@         | Nil                                | Nil        | Nil        | Nil        |
|         | <b>Grand Total</b> | <b>Nil</b>                         | <b>Nil</b> | <b>Nil</b> | <b>Nil</b> |

\* Oaklane Capital Management LLP received its portfolio manager registration in April 2019.

\*\* Inclusive of complaints of previous years resolved in the current year

## Inclusive of complaints pending as on the last day of the year.

@ for the months of April 2024 – January 2025.

#### **Option for Investors to directly lodge complaint with the Portfolio Manager**

The Investors can lodge complaint directly with the Portfolio Manager by directly sending an email to [compliance@oaklanecapital.com](mailto:compliance@oaklanecapital.com) / [shalaka.juvekar@oaklanecapital.com](mailto:shalaka.juvekar@oaklanecapital.com)

#### **Option for Investors to directly lodge complaint with SCORES portal**

The Investors can lodge complaint directly with SCORES portal by accessing the portal through

<https://scores.sebi.gov.in/scores-home>

#### **Options for Investors to lodge complaint on SMART ODR portal**

SMART ODR (Securities Market Approach for Resolution Through ODR Portal) has been established by the seven Market Infrastructure Institutions (MII) together with ODR institutions to help investors access efficient dispute resolution fully online.

SMART ODR portal can be accessed at <https://smartodr.in/login>