OAKLANE
CAPITAL MANAGEMENT

Investor FAQs - Payment Through UPI ID / QR Code

1. Is UPI the only way to pay Oaklane Management Capital LLP (*"Oaklane"*) (Portfolio Manager) now?

No. UPI is optional. You may continue using NEFT/RTGS/IMPS/Cheques. If you choose UPI, please use our validated UPI ID/QR.

2. How do I obtain Oaklane's UPI ID/QR code?

If you wish to pay via our registered UPI ID/QR code, we request you write to us at email nidhi.pardeshi@oaklanecapital.com. After carrying out necessary validation, we will provide you with the details of our registered and validated UPI ID/QR.

3. How can I confirm I am paying to the correct bank account of Oaklane?

Our UPI Id is composed of:

- Our name with the ".pms" as a suffix in the UPI ID;
- The handle "@valid<bank>", wherein the bank name is provided, which is followed by;
- A white thumbs-up inside a green triangle on the confirmation screen.

4. What is "SEBI Check"?

A SEBI functionality (*will be launch in a due course*) to let investors verify an intermediary's UPI ID/QR and confirm its bank a/c and IFSC before paying which adds a layer of authenticity.

5. What is the UPI transaction limit?

For capital market payments via UPI ID or QR code, limit of ₹5 lakh per day is available (*also constrained by your bank/app*).

6. What happens if a UPI payment fails?

If any payment made through UPI ID/ QR Code fails, you are advised to contact your bank for resolution and also inform us so we can monitor the same.

7. Will Oaklane ever ask me to pay a personal UPI ID?

No. We never ask for payments to any personal accounts. You are advised to make payment only to our validated UPI ID as provided by Oaklane and verify the same before paying. (with ".pms" and "@valid<bank>").

8. When is this facility available?

Validated UPI IDs are available to investors from October 1, 2025.

9. Can I use UPI ID/ QR Code for all types of payments to Oaklane?

You may use UPI ID/ QR Code for eligible INR payments within app/bank limits. For larger sums or where UPI isn't suitable, use NEFT/RTGS.

10. I am abroad, can I still use UPI?

If you hold an Indian bank account with UPI, you may be able to use it. Otherwise, please write to us and we'll guide you to an appropriate channel.

11. Who do I contact for help?

For any query related to UPI ID/QR code, we request you write to us at email nidhi.pardeshi@oaklanecapital.com. You can contact the designated employee at 020-6509 4226.

12. How many UPI Id does Oaklane hold?

Currently Oaklane has a single UPI ID and a QR Code and the same is to be utilised for payments. Clients are advised to ensure the correct UPI ID and a QR Code as communicated by Oaklane.

13. Precautions to be exercised by clients while using UPI ID and a QR Code

a. The UPI ID should properly show the name of the intermediary, followed by the short abbreviation of their category for example "pms" for portfolio manager, to the left of the "@" character.

b. On the right side of the "@", the new and exclusive handle "@valid" should be present, followed by the bank name.

c. On the confirmation screen, the app should show a white thumbs-up icon inside a green triangle.

d. The QR code generated using the utility will have a white thumbs-up icon inside a green triangle. It will also display the UPI ID just below the QR code.